



**Dog Dayz of California**  
**1995 Peacock Blvd.**  
**Oceanside, CA 92056**  
**(760) 631-3299**  
**[www.dogdayzofcalifornia.com](http://www.dogdayzofcalifornia.com)**

### **Enrollment Application**

Please complete the following questions to the best of your knowledge. This information will help us maintain a safe and fun environment for all dogs. We are concerned not only about your dog's safety and health, but also that of our other guests and our team of caretakers. Please take a few moments to tell us about yourself and your best friend. Thank you.

#### **Note:**

- ✓ **All dogs over six months of age are required to be spayed or neutered to participate in daycare activities.**
- ✓ **We require written proof of vaccinations from your vet.**
- ✓ **An active flea & tick preventative program is required year round.**
- ✓ **In order to ensure a good fit with Dog Dayz, please return this packet one (1) week prior to your first reservation if possible. Canine caregivers will look it over and approve the packet or set up a time with you and your dog(s) to come in for a social evaluation.**

*A friendly reminder:*

Guests who participate in group activities may get scratched or bumped when playing with other dogs. Just like human children on a playground, they may incur mild injuries or become soiled from running and wrestling. Please expect to see these types of things on occasion. A Canine Caregiver will always make you aware of any active aggression; otherwise, please do not be alarmed by scratches or teeth marks.

Thank you for choosing Dog Dayz of California.  
We look forward to making your dog's dreams come true!

**Client Information**

**Pet Parents:**

Last name \_\_\_\_\_ First name(s) \_\_\_\_\_  
Street Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_ Ext. \_\_\_\_\_  
Cell phone \_\_\_\_\_  
Email Address \_\_\_\_\_

Note: Dog Dayz will not sell, release, or distribute any e-mail addresses.

**Emergency Contact:** (Other than the parents)

Emergency contact last name \_\_\_\_\_ First name \_\_\_\_\_  
Emergency contact phone numbers: Home Phone \_\_\_\_\_  
Work Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_  
Please list the name(s) of those authorized to drop-off/pick-up your dog:  
(We will only release your dog to the names listed below.) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**How did you hear about us?** \_\_\_\_\_  
\_\_\_\_\_

I am interested in: Daycare    Boarding    Training    Grooming

**Pet Profile**

Dog's name \_\_\_\_\_ Nickname(s) \_\_\_\_\_  
Breed \_\_\_\_\_ Age \_\_\_\_\_ Please circle: Male Female  
Birth date \_\_\_\_/\_\_\_\_/\_\_\_\_ Color \_\_\_\_\_  
Weight \_\_\_\_\_ Distinguishing marks \_\_\_\_\_  
- Required by 6 months of age -  
Is your dog spayed or neutered? YES NO Scheduled for \_\_\_\_\_  
How long has your dog been a member of your family? \_\_\_\_\_  
If adopted, do you have knowledge of your dog's past history? Yes No  
If yes, please describe:  
\_\_\_\_\_  
\_\_\_\_\_

Has your dog ever attended daycare before? \_\_\_\_\_  
How was the experience? \_\_\_\_\_  
\_\_\_\_\_

Has your dog ever been boarded before? \_\_\_\_\_  
How was the experience? \_\_\_\_\_  
\_\_\_\_\_

Has your dog ever been to the dog park? \_\_\_\_\_  
How was the experience? \_\_\_\_\_

Where does your dog typically sleep? Crate Floor Furniture Dog bed Other \_\_\_\_\_

Has your dog had any socialization with other dogs? \_\_\_\_\_

How does your dog react to new people and/or dogs coming into your house/yard? \_\_\_\_\_  
\_\_\_\_\_

Has your dog ever growled, snapped or bitten another person? If yes, please describe the situation:  
\_\_\_\_\_  
\_\_\_\_\_

Has your dog ever growled, snapped or bitten another dog? If yes, please describe:  
\_\_\_\_\_  
\_\_\_\_\_

How does your dog respond to other dogs approaching when you're out on a walk? \_\_\_\_\_

Is your dog fearful or reactive around certain types of dogs or people? \_\_\_\_\_  
\_\_\_\_\_

Please check any of the following behaviors that apply to your dog:

- |  |  |   |  |
|--|--|---|--|
| <input type="checkbox"/> separation anxiety                    | <input type="checkbox"/> toy/food possessive | <input type="checkbox"/> sensitive to touch | <input type="checkbox"/> fear of children  |
| <input type="checkbox"/> excessive barking                     | <input type="checkbox"/> not house trained   | <input type="checkbox"/> fear aggressive    | <input type="checkbox"/> fear of women     |
| <input type="checkbox"/> coprophagia (eats stool)              | <input type="checkbox"/> mouthiness          | <input type="checkbox"/> fear of thunder    | <input type="checkbox"/> digs under fences |
| <input type="checkbox"/> destructive/chewing<br>(i.e. bedding) | <input type="checkbox"/> fear of loud noises | <input type="checkbox"/> fear of men        | <input type="checkbox"/> jumps fences      |

Other problem areas (please describe): \_\_\_\_\_  
\_\_\_\_\_

### **Grooming**

How does your dog react to being bathed? \_\_\_\_\_

How often do you brush your dog? \_\_\_\_\_ Does your dog like to be brushed? Yes No  
If not, what have you tried to make it more enjoyable? \_\_\_\_\_

How does your dog react to having his/her nails trimmed? \_\_\_\_\_

Does your dog have any sensitive areas on his/her body that he does not like touched? Yes No  
Where? \_\_\_\_\_

Does your dog have favorite petting spots? \_\_\_\_\_

### **Behavior**

Has your dog had any basic obedience training? Yes No

Please circle known commands:

Sit Down Wait Stay Come Off Okay  
Enough Outside Inside Go Potty Settle Back Leave It

Other known commands, hand signals, or tricks: \_\_\_\_\_  
\_\_\_\_\_

Does your dog have a quiet command? \_\_\_\_\_

Is your dog house trained? Yes No

When your dog has to go to the bathroom he/she will:

bark whine sit by the door pace around the door ring bell on door other

Is your dog afraid of any specific items or noises? Yes No If yes, please describe: \_\_\_\_\_

What are your dog's favorite toys to play with? \_\_\_\_\_

Are you able to remove things from your dog's mouth? \_\_\_\_\_

What are you and your dog looking forward to at Dog Dayz of California? \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Are there any other special needs, comments, or information about your dog that you feel might be helpful to ensure that your dog's experience at Dog Dayz of California is the best possible?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Thank you for taking the time to fill out our enrollment packet. This comprehensive questionnaire helps us cater to your dog's likes and dislikes, making for a pleasurable visit at Dog Dayz of California. We look forward to meeting you and your V.I.P. (Very Important Pooch).

**Pet Parent Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Pet Parent Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_



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**Dog's Veterinarian Information**

Veterinarian: Dr. \_\_\_\_\_ at \_\_\_\_\_ Hospital/Clinic  
Address \_\_\_\_\_  
Clinic phone number \_\_\_\_\_ Clinic Fax number \_\_\_\_\_  
Date of last complete physical exam \_\_\_\_\_

**Vaccinations**

The following vaccinations are required and must have been administered within the past 5 days to 11 months to enroll at Dog Dayz of California. We require proof of all vaccinations; these can be faxed, mailed, e-mailed, or dropped off in a hard copy.

Rabies	Date administered: _____	Date Due: _____
DHLPP	Date administered: _____	Date Due: _____
Bordatella*	Date administered: _____	Date Due: _____

Date of last fecal exam (for intestinal parasites) \_\_\_\_\_

\*We **highly recommend** bordatella vaccinations every 6 months.

Is your dog on flea/tick prevention? Yes No  
Brand used and last date administered \_\_\_\_\_  
Is your dog on heartworm prevention? Yes No  
Brand used and last date administered \_\_\_\_\_

\*Flea/tick prevention are required year round.

Does your dog have any hip/joint problems or restrictions? Yes No  
If yes, what restrictions need to be observed with regards to your dog's activities or movements?  
\_\_\_\_\_  
\_\_\_\_\_

Please describe your dog's general health. (Include any current medical conditions of which we should be aware of.)  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Does your dog have any known allergies? Yes No  
What is he/she allergic to and what are the symptoms? \_\_\_\_\_

What is the treatment? \_\_\_\_\_

What type of food do you feed your dog? \_\_\_\_\_ wet \_\_\_\_\_ dry \_\_\_\_\_  
Amount per serving \_\_\_\_\_ Feeding times: morning \_\_\_\_\_ afternoon \_\_\_\_\_ evening \_\_\_\_\_

Does your dog have any food restrictions? Yes No  
If yes, what are they? \_\_\_\_\_

Please list any current medications your dog is taking and the frequency and time administered.  
\_\_\_\_\_  
\_\_\_\_\_

Is your dog allowed to have dog biscuits and training treats provided by Dog Dayz? Yes No

**Emergency Medical Release**

Instructions in case of an emergency:

- \_\_\_\_\_ Take my dog to our veterinarian only.
- \_\_\_\_\_ Take my dog to the nearest animal hospital or emergency clinic.

In case of any emergency situation or injury, you will be contacted immediately. If we are unable to reach you or your emergency contact and if immediate medical attention is required, we will transport your dog to your veterinarian, unless otherwise instructed by you or your emergency contact. If the situation is severe we will contact the closest animal hospital/clinic and transport your dog. There is no cost to you for transporting your dog. If the situation does not require immediate attention, you will be contacted and advised of the situation and we will follow your instructions.

**I/We, the owner(s) and pet parent(s) of \_\_\_\_\_ understand that there are inherent risks to bringing my/our dog to a doggie daycare and hotel. In the event of serious injury and/or illness, I/we hereby give consent to Dog Dayz of California and its employees to act on my/our behalf, in the event that we cannot be contacted, to authorize and/or refuse any necessary medical treatment while under the care of the aforementioned. I/We understand that I/we will be responsible for any and all costs incurred for such treatment.**

**Pet Parent Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Pet Parent Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

This document may not be altered in any manner. Any changes will be considered null and void without written consent from the Dog Dayz of California authorized representative.

## Client Agreement



All statements must be initialed and the agreement signed for your dog(s) to be admitted to Dog Dayz of California. This document may not be altered in any manner. Any changes will be considered null and void without written consent from the Dog Dayz of California General Manager.

### **Please read the following and initial after each number.**

1. \_\_\_ I understand that Dog Dayz of California has relied on my information provided and will rely on the contents of this Agreement, that my dog(s) is/are in good health, is/are up-to-date on all required vaccinations, has not had any communicable condition in the last 30 days and has not harmed or demonstrated aggressive or threatening behavior towards any human being and/or another animal.
2. \_\_\_ Non-social dogs must have special permission from the General Manager prior to boarding and will not be allowed to participate in daycare activities.
3. \_\_\_ I certify that my dog is spayed/neutered or under the age of 6 months.
4. \_\_\_ Dogs exposed to the level of activity at dog daycare may feel the discomfort of sore muscles, sore joints, and fatigue.
5. \_\_\_ Dogs not regularly exposed to outside activity or play on hard surfaces may experience sore paws, blisters, bruises or abrasions on the feet (raw paw).
6. \_\_\_ Dogs at play during regular daycare do get dirty and may get wet. Dogs with longer hair can get matted from the level of activity during daycare. You are welcome to bathe your dog after daycare at time of pick-up in our spa at no additional charge providing space is available.
7. \_\_\_ Excessively long toenails may cause injury. You will be notified if your dog's nails are too long. If, at your next visit, the nails have not been trimmed, Dog Dayz staff may trim them and charge you for the service.
8. \_\_\_ Fresh water is available at all times of play; however, your dog may still be thirsty after daycare. Please be aware of their water intake; excessive amounts may cause an upset stomach or other problems.
9. \_\_\_ Dog Dayz takes all reasonable steps to provide a safe and stimulating environment for dogs in its care. ***I do, however, recognize that there are inherent risks of illness or injury when dealing with animals in this type of environment.*** Dogs not regularly socialized do not necessarily know how to behave politely with other dogs. Please be aware that dogs in groups are at a higher risk of incidents including, but not limited to, bites, fights, fear aggression, object guarding, and behavior problems and/or acting out. The staff at Dog Dayz may periodically restrict play time for dogs displaying inappropriate behavior.
10. \_\_\_ I understand that I am 100% responsible for my own dog(s). Dog Dayz will not give out names and phone numbers of clients. I am 100% responsible for my own dog(s) physically, financially, in regards to health, injury or otherwise, even if it is not the fault of my own dog(s).
11. \_\_\_ Owners will be charged a replacement fee for any and all destroyed bedding and/or room destruction.
12. \_\_\_ I understand that I am responsible for any veterinary bills, or otherwise, incurred on my dog's/dogs' behalf, whether or not it was something that happened at Dog Dayz or outside of Dog Dayz. I hold Dog Dayz and their customers and other customers' dogs harmless and agree to reimburse Dog Dayz for any veterinary costs, or otherwise, for my dog(s).
13. \_\_\_ I hereby grant permission to Dog Dayz, its owners, employees, contractors, and/or agents to take any and all action necessary to secure the well-being and health of my dog(s), including any medical attention deemed necessary.



14. \_\_\_\_ I realize there may be times when reasonable deterrent measures will become necessary to prevent injury to other dogs and/or humans, such as painless citronella spray (these situations are extremely rare). In the event of use, the owner will be notified.
15. \_\_\_\_ I understand that all dogs that attend Dog Dayz are fully vaccinated against known communicable diseases but that even vaccination against viruses like “kennel cough” (bordetella) are no guarantee of immunity to certain strains of viruses, including flu or upper respiratory infections often diagnosed as “kennel cough”. Dogs that are not often exposed to large groups of dogs and have not fully developed immunities to these illnesses, along with very young dogs or very old dogs, are at a higher risk of contracting bordetella even when fully vaccinated.
16. \_\_\_\_ I understand that Dog Dayz reserves the right to refuse or revoke admittance to any dog that displays any behavior deemed dangerous or inappropriate and that does not meet the health requirements set forth in Dog Dayz “Rules and Regulations.” I also understand that if my dog ever bites another dog or person that he/she cannot return to Dog Dayz.
17. \_\_\_\_ I also agree to indemnify Dog Dayz of California for any and all loss, liability, claims, expenses, demands, causes of action, suits, rights, and entitlements of any kind caused by my dog(s) during the course of daycare, or an overnight stay, including without limitation, legal costs and attorney fees.
18. \_\_\_\_ I agree to release and hold harmless Dog Dayz, its owners, employees, agents or otherwise from any and all loss, liability, claims, expenses, demands, causes of action, suits, rights, and entitlements of any kind, whether known or unknown, suspected or unsuspected, relating in any way to the services provided herein, including without limitation injury, death, sickness, or damage my dog(s) may suffer during or after participating in daycare or an overnight stay.
19. \_\_\_\_ I understand that on occasion my likeness or my dog’s likeness may be captured on video or other media while staying at Dog Dayz. I hereby authorize Dog Dayz to use, broadcast, and/or reproduce our likeness in video, print, or other media. I agree I will not be compensated for any such use.
20. \_\_\_\_ Although it is the practice at Dog Dayz of California to have canine caregivers supervising and interacting with the dogs at all times, there may be occasions whereby your dog(s) may be outside alone for a brief time. I/We understand that my dog(s) may be left outside alone (or with their siblings) in a fenced-in area without supervision for brief periods of time.
21. \_\_\_\_ I understand that if my dog is not picked up within 14 calendar days after they were due to depart, they will be deemed to be abandoned. Dog Dayz will try to find a new owner for 10 days.
22. \_\_\_\_ This agreement shall govern all future services to be provided by Dog Dayz of California to me, as authorized by me, in person, by telephone, mail, email, or fax.

I certify that I have read and initialed each statement listed above and accept the terms and conditions of this agreement.

\_\_\_\_\_  
Pet Parent Signature Date

\_\_\_\_\_  
Pet Parent Signature Date

**Drivers License Number:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Birthdate:** \_\_\_\_\_

\* Please note: Prior to admittance, there may be an interview conducted to discuss your application. If such an interview is needed, you will be contacted by a Dog Dayz of California, staff member.





## Rules and Regulations

To ensure the safety and health of all animals and staff at Dog Dayz of California, all clients are required to comply with the following Rules and Regulations (**please read thoroughly**):

**Sex:** All dogs must be spayed or neutered (unless they are under 6 months of age).

**Vaccines & Preventative:** All dogs must be up to date on vaccinations; we also accept titers. All clients must submit *written verification* from their veterinarian that their dog(s) have current DHLPP, Rabies and Bordatella (kennel cough) vaccinations. Specifically, the vaccines required are: 1) Distemper, Hepatitis, and Parainfluenza, Parvovirus; 2) Rabies; and 3) Bordatella. All dogs are also required to be on 4) flea preventative program *year round*. It is your responsibility to provide on-going verification of current vaccinations and preventative flea programs. Spot checking for fleas and ticks is not always a fool proof process; therefore, Dog Dayz requires a flea and parasite preventative (i.e., FrontLine or Advantage) for incoming dogs. **We do not accept flea/tick collars.**

**Health:** All dogs must be in good health. All clients will need to certify that their dog(s) are in good health and have been free from any condition that could potentially jeopardize other canine guests. Dogs that have been ill with a communicable condition in the last 30 days will require written veterinary certification of health to be admitted or readmitted. If, at any time during our care, it becomes evident that your dog is ill, you'll be notified and expected to pick up your dog immediately. If, at any time during our care, it becomes evident your dog has fleas or ticks, treatment will be applied and charged to the pet parent at a minimum rate of \$30.00. Dogs requiring special attention due to medical restrictions will be assessed by the Pack Leader and may be charged any additional per day fees for any boarding stays.

**Leashes and Collars:** All dogs must enter and exit the facility on a leash. We ask that retractable leashes and chain collars not be used. For the safety of the dogs in play group, we require a "quick release" collar for all dogs in daycare, including those boarding.

**Food:** All food brought to Dog Dayz of California must be pre-measured into individual servings, stored in small plastic containers or baggies labeled with the dog's first and last name, date and designated for a.m. or p.m. feeding.

**Bedding:** All dogs that board with us and bring their own bedding will have their bedding washed unless the parent(s) request otherwise. Please be advised that we are unable to wash any bedding that is too large to fit in our washer and dryer.

**Treats:** In order to provide your dog with a positive learning experience while at Dog Dayz, we will reinforce your dog's good behavior and ignore unwanted behaviors such as jumping, etc. Your dog will be given treats as a reward for good behavior, unless otherwise instructed by you. These treats are given in small bite-size quantities.

**Behavior:** All dogs must pass the Social Evaluation before enrollment in our daycare programs. *Parents will need to certify that their dog(s) have not harmed or shown any aggressive or threatening behavior towards any person. In the event that the guest will participate in daycare or group play, parents will also need to certify that their dog(s) have not harmed or shown any aggressive or threatening behavior towards any other dog(s) and are not protective of food or toys. The dogs' safety and health is our main priority. Keep in mind that although your dog is supervised when playing with other dogs, he/she still might receive an occasional nip or scratch. We do not accept fence climbers or fence jumpers.*

Although we generally do not accept dogs that are not social, special arrangements can be made if space and staff are adequately able to give the dogs extra attention as needed. With this special approval, dogs who are not social with other dogs may stay as boarders in the cabanas, but may not participate in daycare or group play time. Non-social boarding guests will receive complimentary private play time or complimentary walks around the neighborhood in lieu of group play time.

**Age:** All dogs must be at least 10 weeks of age and have their completed series (three) of vaccinations, excluding Rabies which will be due by no later than six months of age..

**Enrollment:** Enrollment Applications are suggested to be turned in at least three (3) days prior to your dog's/dogs' first reservation. All dogs must have a complete, up-to-date and approved Enrollment Application on file.

**Fees:** All daycare due fees are payable at check-out. Fees for boarding guests are due at check-out, unless other arrangements have been approved. Cash, check (maximum check amount is \$500), Visa/MC, AMEX and Discover are accepted. A \$25.00 fee will be applied for any returned check. Discounted packages are provided only if they are paid in advance. Pre-paid packages are non-refundable.

**Dogs will NOT be released to pet parents unless all fees due are paid in full.**

**Hours of Operation:**

**Daycare:** Monday-Friday: 6:30 a.m. - 7:00 p.m.  
Saturday: 8:00 a.m. – 5:00 p.m.

**Boarding check-in and check-out:** Monday-Friday: 6:30 a.m. - 7:00 p.m.  
Saturday: 8:00 a.m. - 7:00 p.m.  
Sunday: 8:00 a.m. - 11:00 a.m. and 4:00 p.m. - 7:00 p.m.

**After-Hours Boarding Checkout:** Because we know how much you missed your companion while you were away, after-hours pickup may be available by appointment ONLY for a fee of \$35 per hour, or any portion of the hour, after closing.

**Special arrangements must be made at time of booking.**

**Daycare: Dog Dayz of California closes promptly at 7:00 p.m. Late charges of \$15.00 per 15 minutes, or portion of, will be applied.**

**Reservations & Cancellations:** Reservations are required. Notification of a cancellation must be provided **5 days prior to check-in during holidays and peak periods** and **24 hours prior to check-in during all other times**. Reservations not cancelled by the aforementioned time will be charged full deposit amount. Holidays and peak periods include New Year's, Easter, Memorial Day weekend, Fourth of July week, Labor Day weekend, Thanksgiving, and Christmas. Please feel free to speak with a front desk team member at any time for additional clarification.

I certify that I have read the Rules and Regulations and understand, and agree and intend on my own behalf, and on behalf of my agents, representatives, relatives, successors, and assigns, to be bound by all the terms and conditions contained in the Rules and Regulations.

**Pet Parent Signature** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Pet Parent Signature** \_\_\_\_\_ **Date:** \_\_\_\_\_

Rules and Regulations are subject to change at any time without notice. This document may not be altered in any manner. Any changes will be considered null and void without written consent from the Dog Dayz of California General Manager.

